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**VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire  
Chief Clerk/Administrator  
The Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations  
**Docket No. 2006-193-EG**

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Duke Energy Progress hereby provides its South Carolina Disconnection Report of Service Terminations for the period April 2014 through June 2014.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Respectfully submitted,

Timika Shafeek-Horton  
Deputy General Counsel

TSH/gw

Attachment

cc: Nanette Edwards, ORS  
John Flitter, ORS

# Duke Energy Progress

## Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2014)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
April 2014	1914
May 2014	1656
June 2014	1699

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

April 2014			May 2014			June 2014		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	45		1	94	1	1		
2	73		2	23	1	2	34	1
3	83		3			3	39	3
4	17		4			4	75	7
5			5	65	1	5	136	
6			6	116	2	6	79	2
7	57		7	89		7		1
8	49	1	8	106	2	8		
9	109	1	9	1	5	9	51	
10	89	3	10			10	110	3
11	61	4	11			11	83	
12			12	90		12	102	
13		1	13	110	3	13	4	2
14	86	2	14	80	2	14		
15	126	2	15	84		15		
16	120	1	16	57		16	77	
17	145	1	17			17	88	2
18			18			18	66	1
19			19	81	1	19	81	1
20			20	105	3	20	78	1
21	94		21	89	3	21		
22	140	2	22	77		22		
23	141	1	23	44	2	23	90	1
24	103		24			24	103	2
25	56	3	25			25	124	5
26			26			26	116	4
27		1	27	71	1	27	69	
28	74	4	28	77	3	28		
29	147	1	29	115	1	29		
30	70	1	30	49	2	30	57	1
31			31			31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress (DEP) to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	1885	1623	1662
Hazard	29	33	37

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*Original document entitled "PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of the company's Final Notice and Notice of Proposed Termination were filed with the Fourth Quarter 2004 report. No changes have been made to these procedures. They continue to be applicable.*